

Auto Dialer -- Model HQ-TS-38

Installation & Programming Instructions for Hotline Phone Built-in Auto Dialer

Installation:

Follow these steps as shown in the figure below:

1. Plug the RJ11 patch cable that comes with your Hotline phone to your PSTN (Central Office or CO) telephone line.
2. Verify that you can hear dialtone.

Remote Programming:

Using another phone line e.g. a cell phone, call the phone line where the Hotline phone is plugged in. Wait to hear 2 rings, then pick up the handset on the Hotline phone, and enter the following strings using the dialpad on the calling phone e.g. your cell phone:

Step 1) Enter **# 0 *** (you should hear a 'Beep' sound) -- entering the programming mode

Step 2) Enter **01** (you should hear a 'Beep' sound) -- entering function code to restrict numbers

Step 3) Enter **NUMBER** (any phone number you wish to dial automatically every time you take the phone off hook e.g. 911, 305-555-1212, etc)

Step 4) Hang-up or press **##** -- exit

Local Programming:

If the above remote programming instructions do not work properly (usually due to compatibility issues among various CO equipment connecting your call), then you will need to program your auto dialer locally. To do this, you will need to open the Hotline phone enclosure to gain access to the auto dialer. Use a Philips screwdriver to unscrew the 2 screws on the rear plate located close to the center, one on each side – look for the 2 largest screws in the plate. The auto dialer is a small red device which is attached to the frame using Velcro, and plugged in 2 RJ11 patch cables. Unplug the other end of the auto dialer connecting to the circuit board, and plug it into a patch cord connecting to a regular telephone with dialpad (To do the local programming, you will need another telephone with dialpad, and an extra RJ11 patch cable). Next, follow the instructions on steps 1-3 above to program it. Test it if you can. When done, please remember to plug-in the patch cable connecting to the circuit board again, and close the enclosure using the 2 screws.

Reset Instructions:

To reset the Call Restrictor, follow these steps:

Step 1) Enter **# 0 *** (you should hear a 'Beep' sound) -- entering the programming mode

Step 2) Enter **88** (you should hear a 'Beep' sound) -- reset code

Step 3) Enter **##** (exit)

Please visit hqtelecom.com or call 786-221-5997 for additional support on this product. Refer to model # HQ-TS-38