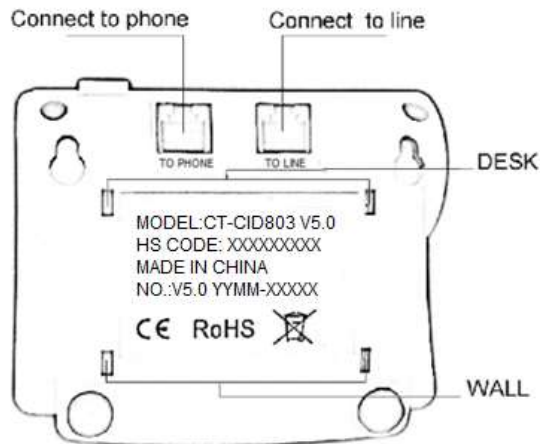


Call Blocker User Manual

Model CT-CID 803 V5.0 – Last updated on July 30, 2018

(Applies to OEM brands: T-LOCK Call Blocker V5, PRO Call Blocker N2, PHONE DEFENSE Call Blocker V5)

Congratulations on your purchase! This document provides instructions on how to set up, install, and program your call blocker model CT-CID803.



Packing content:

(1) Call Blocker device with LCD display, 6 buttons (SET, OUT, BLACKLIST, REMOVE, SCROLL (◀ or ▶) buttons), and two RJ-11 sockets (TO LINE, TO PHONE).

(1) Telephone cord

(1) Wall / Desktop bracket

(1) User manual

Quick Setup:

This device is powered by your phone line. Simply plug-in your Call Blocker to an existing phone jack (or modem) in series or parallel (as shown below) and wait for calls to start ringing. Then follow the instructions under the 'Getting Started' section below to start building your BLACKLIST. It's that simple!

IMPORTANT: Please make sure your phone line has 'Caller ID service' active. Your Call Blocker will not work properly without it. If you are not sure, please contact your telephone service provider.

▶ TIP 1: [Watch this Quick Set-up Video](#)

▶ TIP 2: ***In the rare case that your Call Blocker device is NOT registering incoming calls, please call us to request an exchange/replacement unit. A similar call blocker device using a different software (compatible with your service) can be sent to you at no additional cost if requested within the first 30 days of the purchase date.***

Installation:

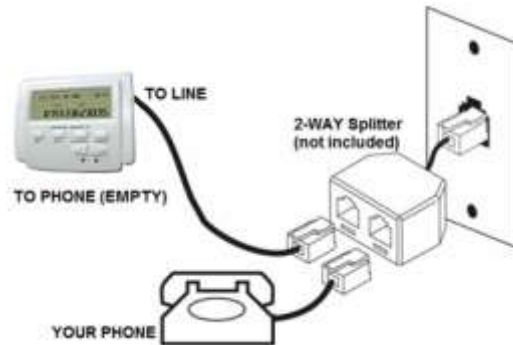
There are 2 ways of installing your call blocker as shown below. Your call blocker should work in both settings. First, you should try the SERIES INSTALLATION. Only if you experience any

problems with this setup (see article on: [Common issues with SERIES INSTALLATION](#)), you should then try the PARALLEL INSTALLATION.

SERIES INSTALLATION:



PARALLEL INSTALLATION:



Getting Started / Adding Phone Numbers to the Blacklist:

The call blocker is shipped from the factory ready to start working when connected to a FSK/DTMF compatible phone line using the LINE socket. **There is no programming required** in order for this device to start blocking calls. Once installed, simply wait to start receiving calls, then use the scrolling buttons (◀ or ▶) to browse the list of recent incoming calls. While browsing, you may press the **BLACKLIST** button to add unwanted numbers to the BLACKLIST. It's that simple!

Programming your T-Lock Call Blocker

PREPARATION: Before you can start programming your call blocker device, you need to have a telephone handset (wired or wireless) connected to the "PHONE" socket on the back of your call blocker (as shown in Series installation diagram). You will need to use the dial pad on your handset to program your call blocker.

► **TIP:** If you installed your call blocker in parallel, you will have to temporarily plug your handset (or base) in the PHONE socket to program your call blocker.

1.0 Setting the YEAR

PLEASE READ: The YEAR setting is NOT required. Since this is a line-powered device, the YEAR will reset when it loses power because its setting is not stored in the non-volatile memory.

► **TIP:** We recommend that you do not "SET" the year on this device. It will work fine with the default value (2012).

Follow these steps to change the 4th digit on the year (e.g. from 2012 to 2013).

Step 1. Press "SET" button (LCD displays SET 1234567)

Step 2. Lift off the handset ⁽¹⁾ (or press the TALK button to hear dialtone) and press **1** using the

dial-pad (LCD displays 2012 and 3rd digit is blinking indicating that it can be changed).

Step 3. Press "SET" button again to move from the 3rd to the 4th digit of the year (2012).

Step 4. Press left scroll button (◀) to change the blinking digit (3,4,5).

Step 5. Once the correct digit is displayed, hang up handset, or wait 15 seconds to exit programming mode.

1.1 Setting the Date & Time

PLEASE READ: The date & time setting is also NOT required. This data is automatically updated from the caller id information on incoming calls.

▶ TIP: Do not set the date & time. Your call blocker will automatically update this information with incoming calls.

To manually setup the date & time, after setting the year's last digit in step 4, press "SET" again to change the Month (MM), use dial-pad to input the correct month, then press "SET" again to change the Day (DD), use dial-pad to input the correct month, then press "SET" again to change the HOUR (HH), use dial-pad to input the correct month, and then press "SET" again to change the Minutes (MM). Then, hang up the handset, or wait 15 seconds to exit programming mode.

2.0 Setting the LCD Display Brightness Levels

The factory default setting for the display brightness is 2. To adjust it, follow the steps below:

Step 1. Press "SET" button on the call blocker (LCD displays SET 1234567)

Step 2. Lift off the handset (or press the TALK button to hear dialtone) and press "2" using the dial-pad. (LCD displays "LCD 2")

Step 3. Press the scroll buttons (◀ or ▶) to change the LCD levels from 2 to 1,2,3,4

Step 4. When done, hang up handset, or wait 15 seconds to exit programming mode.

▶ TIP: If the call blocker does not respond when pressing 2, try moving the call blocker at least 3 feet away from all your other electronics (to avoid interference). If this does not work, you may need to use a different handset (preferably a corded phone).

3.0 Blocking OUTGOING phone numbers from being dialed out

Please follow the steps below to manually add phone numbers that you wish to block dialing out.

Step 1. Press "SET" button (LCD displays SET 1234567)

Step 2. Lift off the handset ⁽¹⁾ (or press the TALK button to hear dialtone) and press 3 (LCD displays a blinking cursor "_ " indicating input mode).

Step 3. Input the phone number ⁽²⁾ you wish to block outbound.

Step 4. Press the scroll buttons (◀ or ▶) to save ⁽⁴⁾ (LCD displays "SUCCEED").

Repeat steps 3-4 to continue inputting number(s) you wish to block.

Step 5. When done, hang up handset, or wait 15 seconds to exit programming mode.

3.1 Browsing / Removing OUTGOING (dialing out) numbers

To remove a number from the BLACKLIST or blocked list ⁽³⁾, you need to

Step 1. Press "SET" on the call blocker,

Step 2. Lift off the handset ⁽¹⁾ (or press the TALK button to hear dialtone) and Press "3" using the dialpad on your phone,

Step 3. Use the scroll buttons (◀ or ▶) to browse the list of blocked numbers,

Step 4. Press the "REMOVE" button to remove the number displayed. (LCD⁽³⁾ displays "DEL" and "SUCCESS")

4.0 Renumbered as 5.0

5.0 Adding phone numbers to the BLACKLIST

There are 4 ways of adding unwanted phone numbers to the BLACKLIST e.g. blocking unwanted phone numbers:

(1) While a call is ringing, simply press the "BLACKLIST" button before answering it to disconnect the call and add the number to the BLACKLIST.

(2) Any time after receiving a call, you can use the scroll buttons (◀ or ▶) to browse the list of recent incoming calls (see 8.1), then press the "BLACKLIST" button to add the unwanted phone number to BLACKLIST (LCD displays "SAVE" and "SUCCEED").

(3) There are 2 ways of adding numbers manually to the Blacklist.

i) Entering them via the feature SET 3, following the steps below:

Step 1. Press "SET" button (LCD displays SET 1234567)

Step 2. Lift off the handset (or press the TALK button to hear dialtone) and press "4" (LCD displays the first number stored in the BLACKLIST. If empty, a blinking cursor should be shown as "_" indicating input mode).

Step 3. Input phone number ⁽²⁾ to be added to the incoming BLACKLIST

Step 4. Press scroll buttons (◀ or ▶) to save⁽⁴⁾ (LCD displays "SUCCEED").

Repeat steps 2-4 to continue adding numbers (up to 16 digits in length, each)

Step 5. When done, hang up handset, or wait 15 seconds to exit programming mode.

ii) Dialing a number using a handset connected on the PHONE port (this requires serial installation e.g. a phone connected to the PHONE port of the call blocker).

Step 1. Dial the number and hang up.

Step 2. Press the **OUT** button – the number should show in the display.

Step 3. Press the **“BLACKLIST”** button to add it to the blacklist.

► **IMPORTANT TIP:** The recommended way to build your BLACKLIST is to use options (1) or (2) above. If you choose option (3), you may need to add area code + number, OR 1 + area code + number (this depends on how the leading 1 is handled by your service provider).

5.1 Blocking Incoming Area Codes or Prefixes

Follow the steps below to block incoming phone area codes and/or prefixes.

Step 1. Press **“SET”** button (LCD displays SET 1234567)

Step 2. Lift off handset (or press the TALK button to hear dialtone) and press **5** (If your BLACKLIST is empty, a blinking cursor should be shown as "_ " indicating input mode.

Otherwise, the LCD will display the first stored number in the device)

Step 3. Input the area code or prefix you wish to block⁽²⁾ (example area code: 305, prefix: 305-558) using the dial-pad on your telephone handset.

Step 4. Press the scroll buttons (◀ or ▶) to save number⁽⁴⁾ (LCD displays "SAVE" and "SUCCEED"). Repeat steps 3 & 4 to add up to 10 prefixes or area codes (each number can be 1-10 digits in length)

Step 5. When done, hang up handset, or wait 15 seconds to exit programming mode.

6.0 Turn ON/OFF feature to Block all Incoming Calls with no Caller ID Info

This feature is disabled (OFF) as a factory default setting. Please follow the steps below if you wish to turn this feature "ON" and block all calls with no caller ID information.

Step 1. Press **“SET”** button (LCD displays SET 1234567)

Step 2. Lift off the handset (or press the TALK button to hear dialtone) and press **“6”** (LCD displays "OFF")

Step 3. Press the scroll buttons (◀ or ▶) to toggle feature **"ON"** and **"OFF"**.

Step 4. When "ON" is shown, hang up handset, or wait 15 seconds to exit.

► **TIP:** We do recommend leaving this feature ON permanently as it may block important calls

from friends and family that show partial or no caller id.

7.0 Changing the Pass Code

The T-Lock Call Blocker's factory default pass code is 0000. Follow steps below to change it:

Step 1. Press **“SET”** button (LCD displays **“SET” 1234567**)

Step 2. Lift off the handset (or press the TALK button to hear dialtone) and press **“7”** (LCD display **"INPUT-"**)

Step 3. Input old pass code (default 0000) and press **“SET”** (LCD displays **"N-PASS-"**)

Step 4. Input the new pass code (up to 4 digits) press **“SET”** button.

Step 5. Re-enter new pass code and press **“SET”** to save it ⁽⁴⁾ (LCD displays **"SUCCEED"**).

Step 6. Hang up handset, or wait 15 seconds to allow T-Lock Call Blocker to exit programming mode.

Note: You may use "8289" if you forget your pass code to reset back to default (0000).

8.0 Browsing Lists

8.1 Browsing Incoming Phone Numbers

Press the scroll buttons (◀ or ▶) to view recent incoming call records. Your call blocker will store the last 100 calls received. The LCD will display the phone number (up to 16 digits), date, and time of each call.

8.2 Browsing BLACKLIST Phone Numbers

Press the **“BLACKLIST”** button, then the scroll buttons (◀ or ▶) to view the stored numbers. Your call blocker will store up to 1,500 numbers. The LCD will display the phone number (up to 16 digits).

■ **IMPORTANT:** The area codes & prefixes manually added will not show when browsing the BLACKLIST. Please refer to section 5.1 and follow steps 1, 2 & 4 to browse these numbers.

8.3 Browsing Outgoing Phone Numbers

Press **“OUT”** to browse recent outgoing phone numbers dialed from phone(s) connected to the PHONE socket of the T-Lock Call Blocker. Press the scroll buttons (◀ or ▶) to browse list. LCD displays 'NO CODE' when there are no calls. Your call blocker will store up to 50 outgoing numbers. Each record can display up to 16 digits.

9.0 Section renumbered as 8.3

10.0 Removing numbers from Lists (INCOMING, OUT, and BLACKLIST)

10.1 Removing phone numbers from INCOMING List

To remove numbers from the INCOMING list of recent calls (the call blocker holds up to 100 records, 16 digits each), simply use the scroll buttons (◀ or ▶) to browse list. Then, press the “**REMOVE**” button to delete number from list (LCD⁽³⁾ displays "DEL"). To remove entire list of incoming call records, press the “**REMOVE**” button (gently) for more than 3 seconds.

▶ TIP: We do not recommend that you remove numbers from this list as the call blocker will automatically erase these numbers after reaching 100 stored numbers (oldest number will erase first)

10.2 Removing Phone Numbers from the BLACKLIST

To remove numbers from the BLACKLIST memory,

Step 1. Press the “**BLACKLIST**” button,

Step 2. Use the scroll buttons (◀ or ▶) to browse list,

Step 3. Then, press the “**REMOVE**” button to delete number from list (LCD⁽³⁾ displays "DEL").

To remove entire list, press and hold the “**REMOVE**” button more than 3 seconds.

NOTE: You will need to input pass code (default **0000**) followed by the “**SET**” button when LCD displays "PASS-". This is a safety feature intended to prevent deleting the entire list unintentionally.

10.3 Removing the blocking of INCOMING area codes and prefixes

Please refer to section 5.1 above, and follow steps 1, 2 & 4 (skip 3). Then, when displaying the number you wish to remove, press the “**REMOVE**” button (LCD⁽³⁾ displays "DEL"). When done hang up handset, or wait 15 seconds to exit programming mode.

■ IMPORTANT: The area codes & prefixes manually added will not show when browsing the BLACKLIST. Please refer to section 5.1 and follow steps 1, 2 & 4 to browse these numbers.

10.4 Browsing / Removing phone numbers from the OUT list

To remove numbers from the outgoing list of recent phone numbers (up to 50 records):

Step 1. Press the **BLACKLIST** button,

Step 2. Use the scroll buttons (◀ or ▶) to browse list,

Step 3. Now you can press the “**REMOVE**” button to delete the phone number you wish (LCD displays "SUCCEED"). To remove the entire list, press the **REMOVE** button more than 3

seconds.


11.0 BLACKLIST Operation

The call blocker will automatically disconnect (off-hook and hang up the call) if the calling number is stored in the BLACKLIST. Callers will simply hear a disconnect sound. The number of rings you hear before a call is disconnected varies depending on how your call blocker is installed. If installed in series, you may hear no ring or 1 ring. If installed in parallel, you may hear 1 or 2 rings. There may be other factors affecting the number of rings.

12.0 LOCK Feature

The "LOCK" feature is turned "OFF" as a factory default setting. If your call blocker's LCD displays "LOC", you will need to unlock it following these steps:

Step 1. Make sure your handset (or base) is connected in series (refer to installation)


Step 2. Lift-off handset and press: 

Step 3. Hand up your handset.

If you wish to disable all the functions of your call blocker temporarily, you can LOCK your device by following these steps:

Step 1. Make sure your handset (or base) is connected in series (refer to installation)

Step 2. Lift-off handset (or press the TALK button to hear dialtone) and press:



(disregard busy sound or any other messages or noises)

Step 3. Hand up your handset.

► TIP: To avoid locking your call blocker, avoid using the sequence above on your handset if setup in series. You can also avoid this if you set it up in parallel.

13.0 LCD Display Alerts and Messages

The LCD display will show the following messages or alerts.

The '**NEW**' alert indicates that the phone number is new (e.g. recently added to the T-Lock Call Blocker's memory).

The '**REP**' alert indicates that the phone number is already in memory.

The '**MAIL**' alert indicates that you have a new voicemail (this feature is provided by your

phone service provider as part of the Caller ID service).

14.0 Programming Notes^(x)

(1) When using a telephone handset to program your T-Lock Call Blocker, please disregard the voice messages (or any audible line errors) you may hear on your telephone line.

(2) In input mode, you may press the **OUT** button anytime to correct numbers.

(3) When removing a number, the LCD may show a blinking cursor "_ " -- That's normal!

(4) This device uses a technology (called EEPROM) that allows it to retain all the programming and stored numbers even when disconnected from the phone line.

PLEASE VISIT [HTTPS://WWW.HQTELECOM.COM](https://www.HQTELECOM.COM) FOR ADDITIONAL SUPPORT. YOU CAN ALSO CALL OUR SUPPORT TEAM AT 786-221-5997, 11AM – 7 PM EST, MONDAY TO FRIDAY.