## Instructions Manual for the Programmable Outbound Blocker

Model 323-2GHQ Ver 2.1.6.12



Congratulations on your purchase of a Programmable Outbound Blocker Model 3232GHQ. This device can be programmed to block calls of any numbers 1-11 digits long e.g. 411, 911, 555-1212, 305-555-1212, 1-305-555-1212, etc.

## **INSTALLATION:**

To install your blocker, diagram shown above as reference, and follow the steps below:

- 1) Unplug the existing telephone cable from your existing phone
- 2) Plug this cable into the LINE port of the Blocker
- 3) Plug one end of the new telephone cable (e.g. patch cord included with your blocker) in the TEL1 or TEL2 of the blocker.
- 4) Plug the other end to the existing phone socket (same place where you removed the existing cable in step1). Done!

## **PROGRAMMING:**

To program your call blocker to block phone numbers from 1 to 8 digits long, after installing your call blocker as shown in the diagram above, use the existing phone's dialpad to enter the following:

- Step 1: Lift off the handset (wait hear dialtone)
- Step 2. \*\*\* wait to hear 'BEEP' -- Set programming mode
- Step 3. \*\*9\*\* wait to hear 'BEEP'- enters setup mode
- Step 4. \*\*5\*\* NUMBER1 \* NUMBER2 \* NUMBER3 \* NUMBER4 \* NUMBER5 \*\* wait to hear 'BEEP'
- Step 5. Hang up the handset done!
- Example1: block 411 calls: \*\*\* (beep), \*\* 9 \*\* (beep) \*\* 5 \*\* 411\*\* (beep) hang up done!

To program your blocker to block phone numbers that have more than 8 digits, after installing your call blocker as shown in the diagram above, use the existing phone's dialpad to enter the following:

Steps 1 – 3 Same as above

- Step 4. \*\*5\*\* NUMBER1 \* NUMBER2 \* NUMBER3 \*\* wait to hear 'BEEP'
- Step 5. \*\*59\* PREFIX1 \* PREFIX2 \* PREFIX3 \*\* wait to hear 'BEEP'

Step 6. Hang up the handset - done!

Example 2: Block calls to 305-555-1212: \*\*\* (beep), \*\* 9 \*\* (beep) \*\* 5 \*\* 5551212 \*\* (beep) \*\* 59 \* 305 \* 1305 \*\* (beep) hang up — done!

- Note (1): Letters in bold are the actual commands. The rest of the letters are comments.
- Note (2): The combination of all the digits in programmed phone numbers cannot exceed 32 digits. Each number can have up to 11 digits (4 prefixes + 7 local number).
- Note (3): This device does not support prefixes, so you must be able to dial each of the numbers you wish to block. e.g. 911, 411, 558-5577, 305-558-5577, etc. It cannot be programmed to block all calls within an area code.
- Note (4): If you need to block more than 3-5 phone numbers, we recommend the Outgoing Phone Blocker w/Allow & Disallow Memory (Product Code: HQ-TS-350)

<u>Important Disclaimer:</u> In some states there are laws stating that you cannot block access to 911 calls. It's your responsibility as the owner of your phone line, to make sure you are not in violation of these laws.

If you need any additional help or support, please check our help desk pages or contact us at www.hqtelecom.com.